



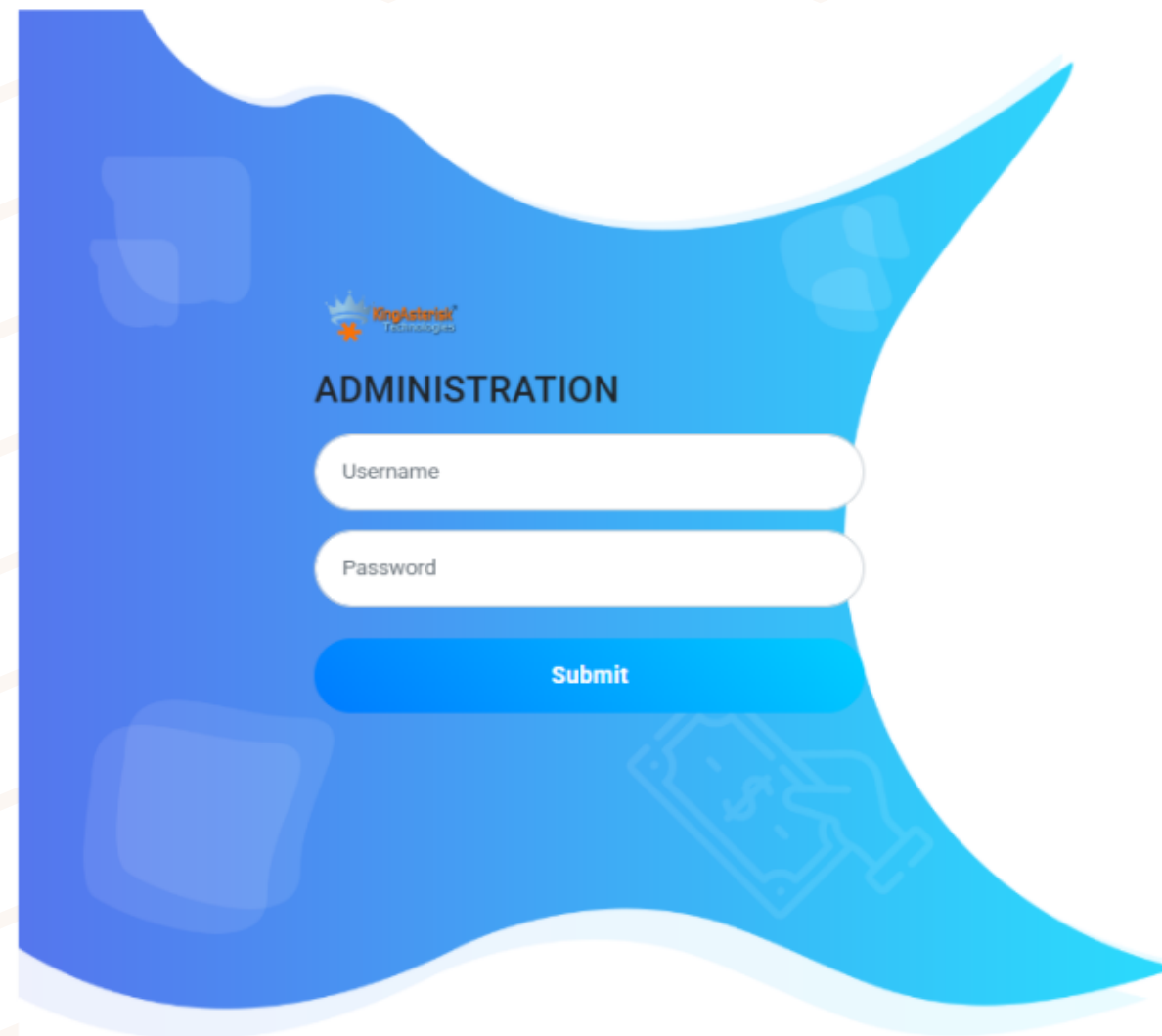
COMPLETE CONTACT CENTER DIALER SOLUTION

Our VICIdial installation, configuration, and optimization service ensures your dialing platform is set up for reliable day-to-day performance. We configure campaigns, user roles, reports, and system settings based on your operational requirements.

OVERVIEW

- **Admin Login Screen**
- **Admin Dashboard**
- **Agent Login Screen**
- **Agent Screen**
- **Report Management**
- **Campaign Management**
- **Live Call Management**
- **List Management**
- **Admin Real-Time Report**
- **Disposition Screen**

ADMIN LOGIN

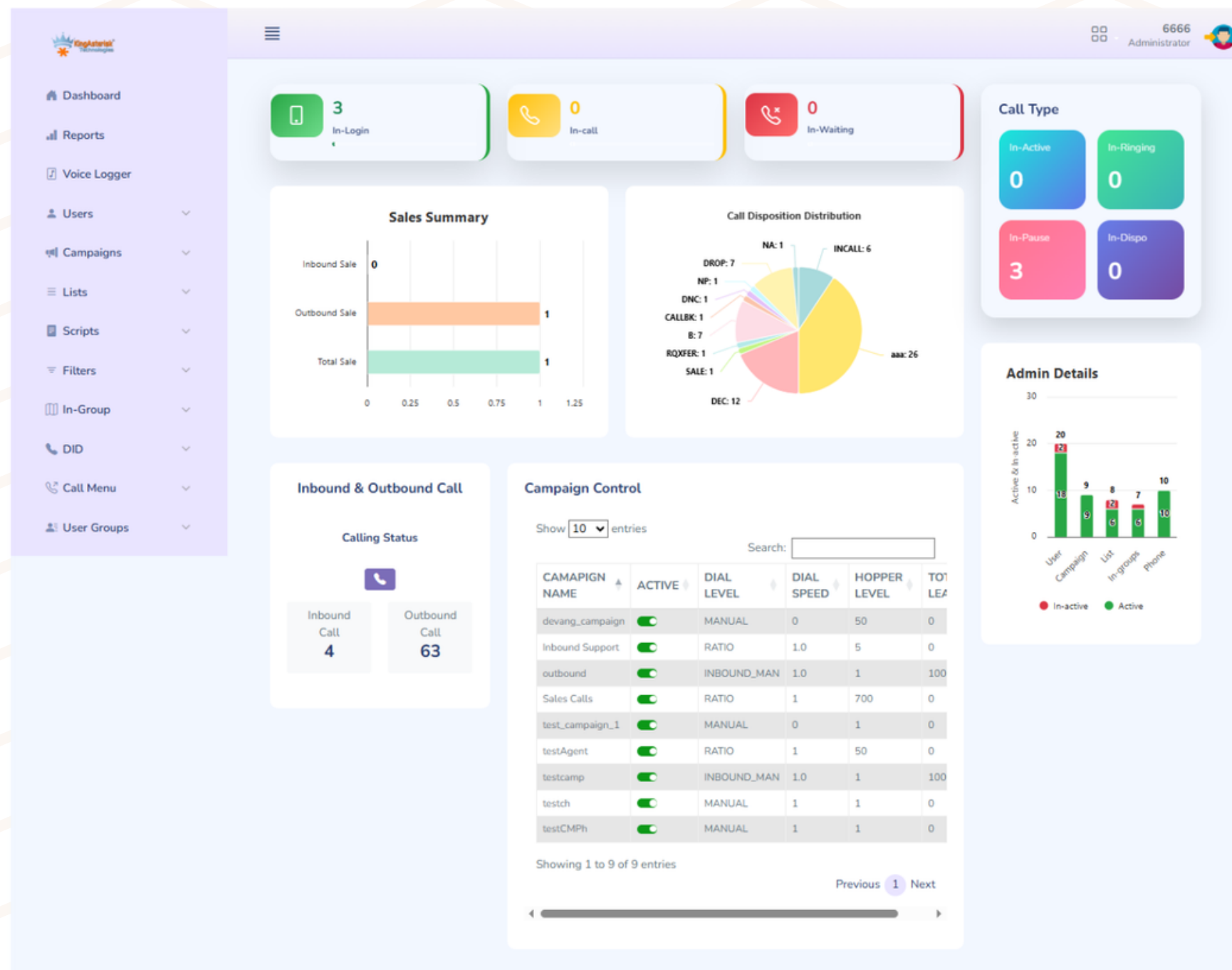


The image shows a digital login form for 'Kingsteria Technologies'. The form is set against a blue and light blue wavy background. It includes a logo at the top, the word 'ADMINISTRATION' in bold, and two input fields labeled 'Username' and 'Password'. A blue 'Submit' button is positioned below the password field. A faint, stylized graphic of a hand holding a device is visible in the background of the form area.



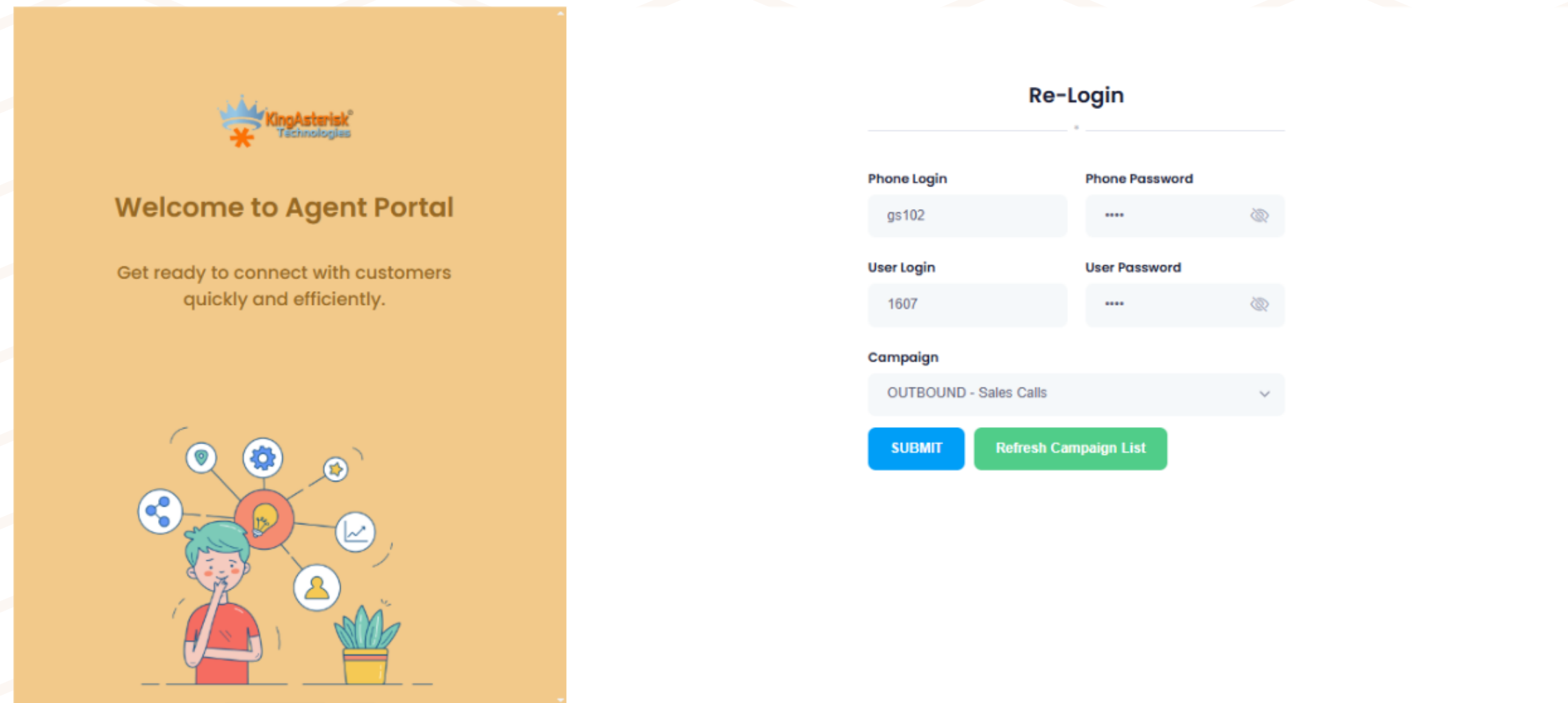
The admin login page provides secure access to the admin dashboard and system management features. Its clean, modern interface ensures a simple and efficient login experience for administrators.

ADMIN DASHBOARD



The dashboard brings together important business metrics in one convenient location. It provides a clear overview of daily operations, helping administrators make informed decisions with confidence.

AGENT LOGIN



The image displays two panels of the Agent Login interface. The left panel is a welcome screen with an orange background, featuring the KingAsterisk Technologies logo, the text 'Welcome to Agent Portal', and a cartoon illustration of a person thinking. The right panel is a 'Re-Login' form with a white background, containing input fields for Phone Login, Phone Password, User Login, and User Password, a Campaign dropdown menu, and 'SUBMIT' and 'Refresh Campaign List' buttons.

Welcome to Agent Portal

Get ready to connect with customers quickly and efficiently.

Re-Login

Phone Login: gs102

Phone Password: ****

User Login: 1607

User Password: ****

Campaign: OUTBOUND - Sales Calls

SUBMIT Refresh Campaign List

Provide a secure and straightforward login experience that allows agents to start work quickly. After signing in, users can immediately access their assigned campaigns, tools, and workspace without unnecessary delays.

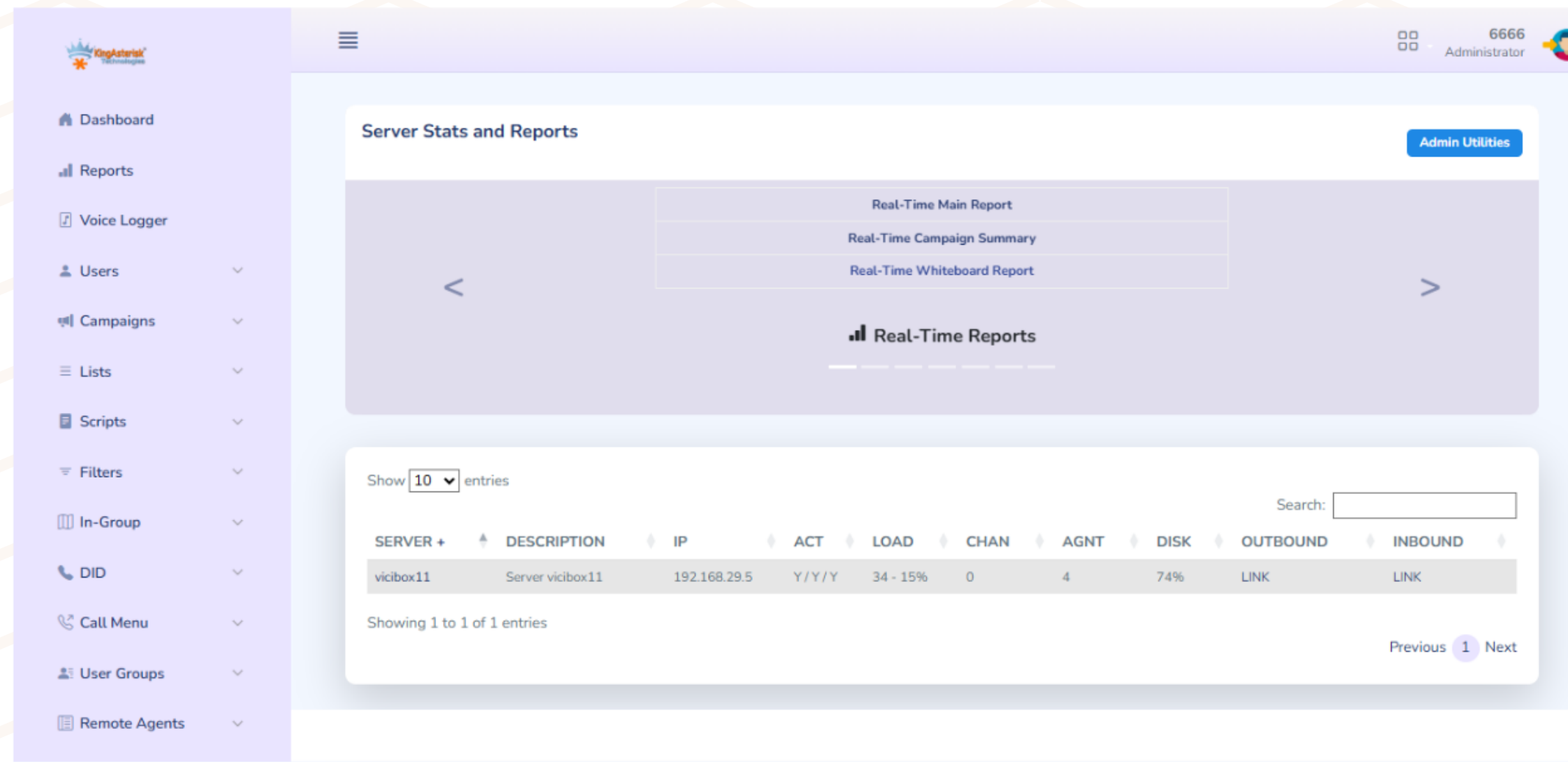
AGENT SCREEN

The Agent Screen interface is designed for efficient daily communication. It features a sidebar on the left with navigation options (HOME, FORM) and status indicators (Calls in Queue: 0, Emails in Queue: 0, Recording File, Recod ID). The central area displays a form for customer data, including fields for Title, First, MI, Last, Address1, Address2, Address3, City, State, PostCode, Province, Vendor ID, DialCode, U - Undefined, Alt. Phone, Show, Email, and a Comments section. The right sidebar contains call management buttons (Transfer, Park Call, View Call Log, Agents View +, NO Callbacks, Pause Code, Web Form, Web Form 2, Web Form 3, Quick Transfer, Hotkey Inactive) and a status indicator (NO LIVE CALL).

Title	First	MI
Last	Address1	Address2
Address3	City	State
PostCode	Province	Vendor ID
U - Undefined		DialCode
Alt. Phone	Show	Email
Comments		

The agent screen is designed to keep everything needed for daily communication within easy reach. A clean layout helps users handle conversations, update records, and move between tasks without unnecessary clicks.

REPORT MANAGEMENT



Access detailed reports that help evaluate performance across campaigns, users, and daily operations. Organized reporting makes it easier to identify trends and support better planning.

CAMPAIGN MANAGEMENT

Engkasteri

Dashboard

Reports

Voice Logger

Users

Campaigns

Lists

Scripts

Filters

In-Group

DID

Call Menu

User Groups

Remote Agents

6666 Administrator

/ CAMPAIGN / SHOW CAMPAIGN

SHOW CAMPAIGN ☒

Show 10 entries

Search:

CAMPAIGN ID	NAME	GROUP	DIAL METHOD	LEVEL	LEAD ORDER	DIAL STATUSES	DP	ACTIVE	ACTION
0510	outbound	ADMIN	INBOUND_MAN	1.0	DOWN	B A NEW -	9	☒	✎ ✖
5001	testCMPH	---ALL---	MANUAL	1	DOWN	NEW -	9	☒	✎ ✖
76	testAgent	---ALL---	RATIO	1		NEW -	9	☒	✎ ✖
98	test_campaign_1	---ALL---	MANUAL	0	DOWN	NEW -	9	☒	✎ ✖
99	devang_campaign	---ALL---	MANUAL	0		NEW -	9	☒	✎ ✖
INBOUND1	Inbound Support	ADMIN	RATIO	1.0	DOWN	NEW -	9	☒	✎ ✖
OUTBOUND	Sales Calls	ADMIN	RATIO	1	DOWN	NEW -	9	☒	✎ ✖
testcamp	testcamp	ADMIN	INBOUND_MAN	1.0	DOWN		9	☒	✎ ✖
testch	testch	---ALL---	MANUAL	1	DOWN	NEW -	9	☒	✎ ✖

Showing 1 to 9 of 9 entries

Previous 1 Next

Create, configure, and manage campaigns from a single workspace built for flexibility. Adjust campaign settings, assign users, and monitor progress without interrupting daily operations.

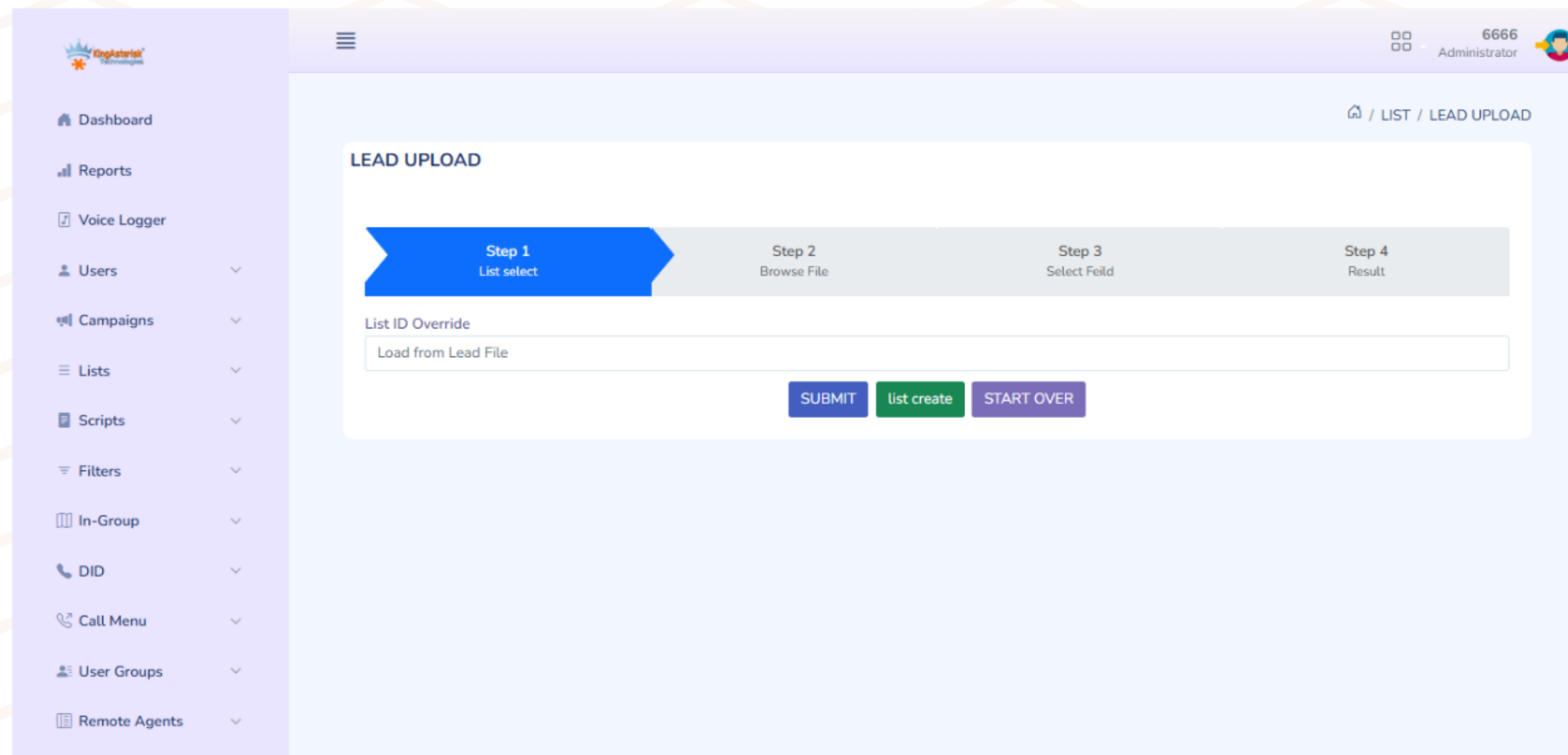
LIVE CALL MANAGEMENT

The screenshot displays a live call management interface. At the top, it shows the call ID '1607' and the timestamp '2026-01-06 15:17:16'. A green 'LIVE CALL' indicator and a '34' count are visible. The central area contains a form with fields for customer information: Title, first, MI, last, address1, Address2, Address3, city, State, PostCode, Province, Vendor ID, U - Undefined (with a dropdown arrow), 7315359749, 1, Alt. Phone, Show, Email, and a Comments section. The left sidebar includes navigation buttons for 'HOME' and 'FORM', and icons for 'Script', 'Script2', 'Email', 'IChat', and 'CChat'. Below these are input fields for 'Enter Phone No.', 'Calls in Queue : 0', 'Emails in Queue : 0', 'Recording File :', and 'Recod ID :'. The bottom left shows the agent's profile '1607 Agent'. The right sidebar features a row of four colored icons (yellow, pink, green, purple) and a grid of buttons for call management: Transfer, Park Call, View Call Log, Agents View +, NO Callbacks, Pause Code, Web Form, Web Form 2, Web Form 3, Quick Transfer, Hotkey Inactive, and Re-Queue Call.

Title	first	MI
last	address1	Address2
Address3	city	State
PostCode	Province	Vendor ID
U - Undefined	7315359749	1
Alt. Phone	Show	Email
Comments		

The live call Interface Provide agents quick access to everything needed during an active call. Agents can manage call controls, view customer information, transfer calls, check call history, and handle related tasks from one organized interface.

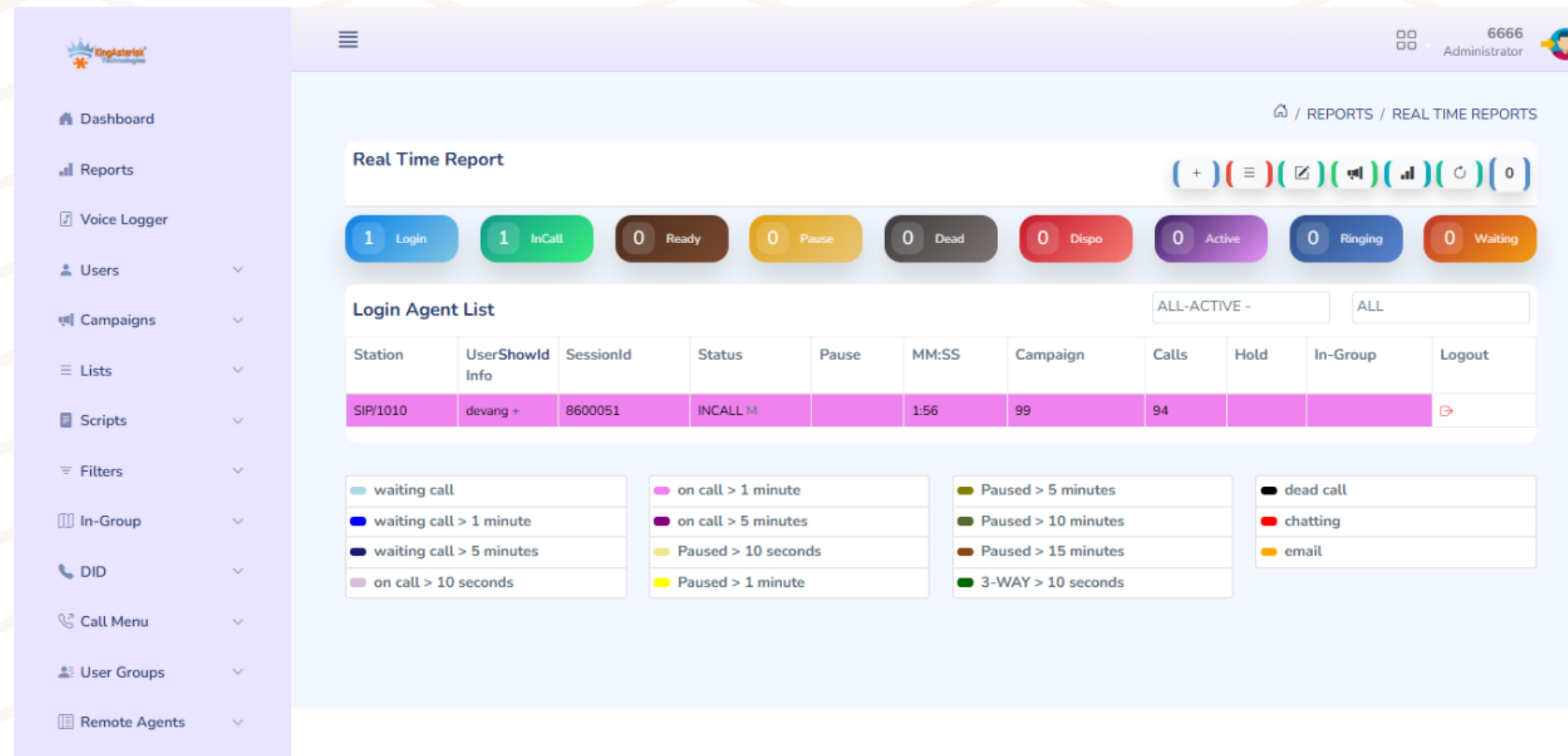
LIST MANAGEMENT



The screenshot displays the 'LEAD UPLOAD' interface within the KingAsterisk system. On the left is a purple sidebar menu with icons and labels for: Dashboard, Reports, Voice Logger, Users, Campaigns, Lists, Scripts, Filters, In-Group, DID, Call Menu, User Groups, and Remote Agents. The top header bar is light purple, showing a hamburger menu icon, the KingAsterisk logo, and the user '6666 Administrator' with a profile icon. The main content area has a light blue background and a breadcrumb trail '/ LIST / LEAD UPLOAD'. The 'LEAD UPLOAD' section features a four-step progress bar: Step 1 (List select, highlighted in blue), Step 2 (Browse File), Step 3 (Select Field), and Step 4 (Result). Below the progress bar is a 'List ID Override' section with a text input field containing 'Load from Lead File'. At the bottom of this section are three buttons: 'SUBMIT' (blue), 'list create' (green), and 'START OVER' (purple).

Keep customer records organized by creating, updating, and maintaining multiple contact lists with ease. Well-managed lists simplify campaign preparation and improve overall workflow.

ADMIN REAL-TIME REPORT



Track ongoing activity as it happens with reports that refresh continuously throughout the day. Managers can quickly review performance, monitor activity, and respond faster to changing conditions.

DISPOSITION SCREEN

The screenshot displays a web-based interface for call disposition. The central focus is a white modal window titled "DISPOSITION CALL : 7315359749". At the top of this window are two buttons: "Hangup Again" and "minimize". Below the title, there is a grid of 12 buttons representing different call outcomes: "aaa - aaaa", "DEC - Declined Sale", "NP - No Pitch No Price", "B - Busy", "DNC - DO NOT CALL", "SALE - Sale Made", "CALLBK - Call Back*", "N - No Answer", "XFER - Call Transferred", "DAIR - Dead Air", "NI - Not Interested", and "Hangup - Hangup", followed by "DC - Disconnected Number". At the bottom of the modal, there is a "PAUSE AGENT DIALING" checkbox and three buttons: "Clear Form", "Submit", and "Web Form Submit".

The background interface is a grey sidebar and main panel. The sidebar on the left contains a "HOME" and "FORM" tab, a "Script" button, a "Script2" button, an "Email" button, "IChat" and "CChat" buttons, a "Enter Phone No." input field with a call icon, and a list of queue statistics: "Calls in Queue : 0", "Emails in Queue : 0", "Recording File :", and "Recod ID :". At the bottom of the sidebar are two agent profile cards for "1607 Agent". The main panel on the right features a top bar with four icons (a yellow square, a pink square with a scissors icon, a green circle, and a purple square) and a grid of buttons including "Transfer", "Park Call", "View Call Log", "Agents View +", "NO Callbacks", "Pause Code", "Web Form", "Web Form 2", "Web Form 3", "Quick Transfer", "Hotkey Inactive", and "Re-Queue Call".

A clear and organized disposition screen that allows agents to quickly select call outcomes and update call records. The streamlined layout helps agents complete post-call tasks efficiently and keep records accurate.

THANK YOU