



Contact Center Software Solutions

We craft bespoke contact center software solutions and open-source contact center platforms.

<https://kingasterisk.com>

Our Services

01 Contact Center Dialer

02 ViciDial Software Solution

03 CRM Dialer

04 Asterisk Development

05 PBX Solution

06 Multi-Language Dialer Solution

07 Avatar Dialer

08 IVR Solution

09 Voice Broadcasting

10 Cluster Dialer Setup

11 Browser based Mobile Dialer





About KingAsterisk Technology

With a remarkable track record of successfully completing over 2130 projects, KingAsterisk Technology has established a significant international footprint. Our work with customers spanning more than 75 nations worldwide means we bring a wealth of experience to developing innovative communication tools precisely for your setup.

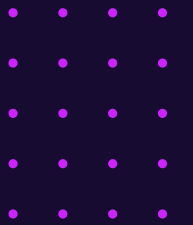
We specialize in providing intelligent telephony solutions, with a strong focus on leveraging technologies like Asterisk, Vicidial, and developing bespoke custom dialer systems.



[See Our Work Portfolio](#)



Types of Dialer



Learn about the most effective contact center dialer types—Auto, Power, Progressive, and Predictive—that streamline outbound calling and improve customer engagement.



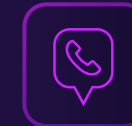
Power Dialer

Automatically dials numbers sequentially, connecting agents to live answers.



Auto Dialer

Allows agents to review customer information before initiating each call.



Predictive Dialer

Places several calls at once, using calculations, when an agent will be free.



Progressive Dialer

Dials one number at a time, displaying customer details before connecting.



Our Telephony Expertise

Seamless communication solutions powered by cutting-edge telephony and dialer technology. More effectively engage with potential buyers to enhance overall company performance.

[Watch Our Live Demo](#)



Custom PBX Solutions

Custom-built communication tools designed to make your business run smoothly.



CRM & API Integrations

Unify your communication with existing business tools.

Browser Based Mobile Dialer

Imagine transforming any smartphone into a full-fledged calling device. Our online phone dialer makes it easy to link up your team from anywhere, all without needing to install an app.



No App, Just Browser

Make calls without delay, directly from Chrome, from any device you choose.



Work Anywhere

Manage your phone conversations safely, without being tied to one place



Whether you're on an Android or an iPhone, it operates seamlessly, handling live calls with robust web security. You'll find our Dialer Agent Portal to be a secure and straightforward solution for everything related to your calls.



Custom CRM Solution

A custom CRM is the end of the "spreadsheet headache." It organizes your client info into a single, intuitive dashboard. Instead of fighting against a generic interface, you get a tool that lets you prioritize your customers over your admin tasks.



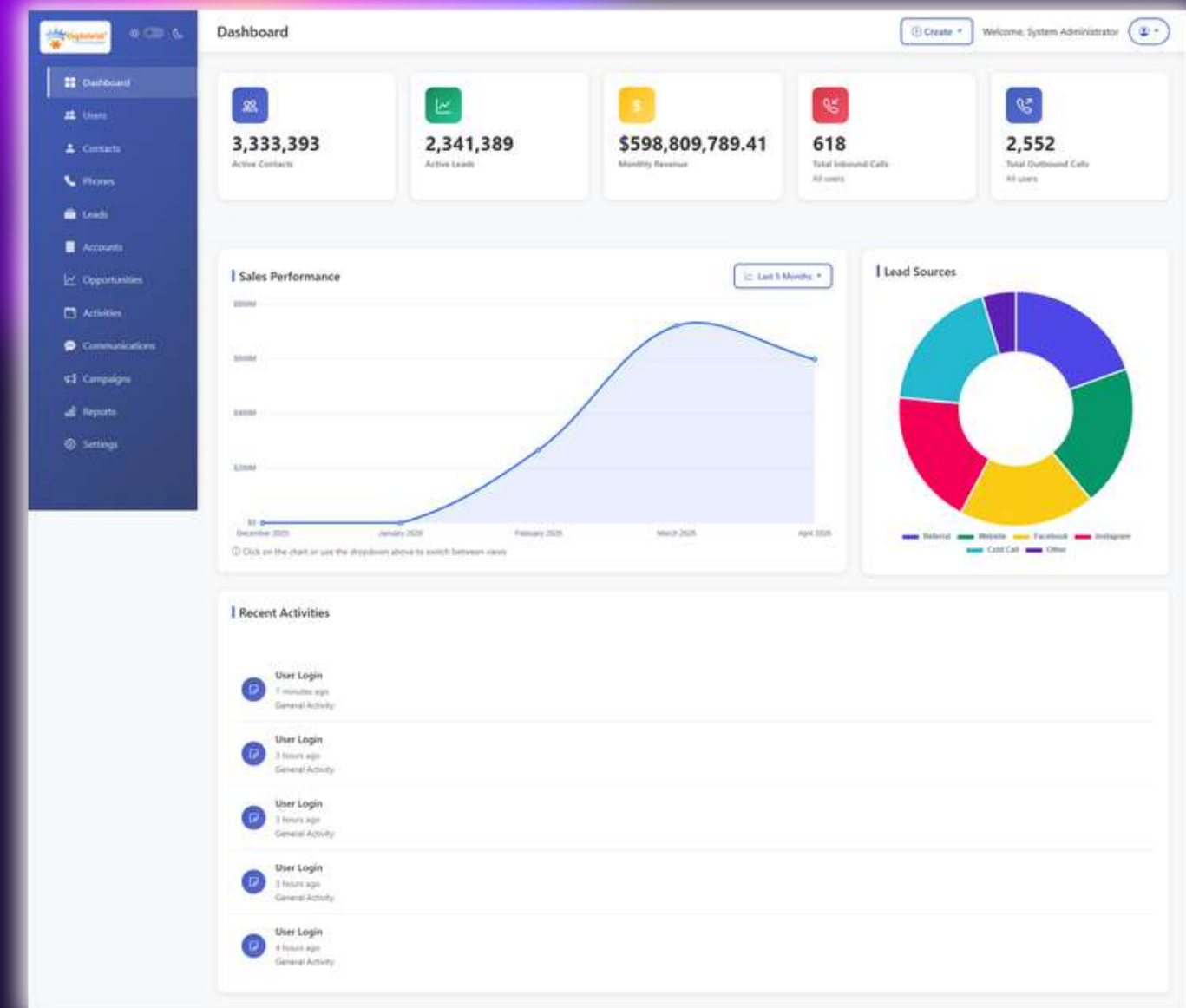
Lead & Contact Management

Easily capture, organize, and track all your leads and customer details.



Workflow Automation

Automate repetitive tasks to save time and boost team performance.



A custom CRM means you're never left guessing about how your business is actually doing. It puts the facts right in front of you so you can make calls based on the actual data. Best of all, it's built to handle the load as you get bigger, so you won't have to start over with new software a year from now.





Our Mission & Vision

At Kingasterisk, our mission is to empower businesses worldwide with cutting-edge, reliable, and cost-effective smart telephony solutions. We aim to be the world's foremost authority in contact center and VoIP solutions, celebrated everywhere for putting our clients' success first.



We aim to foster long-term partnerships, helping our clients achieve unparalleled efficiency and customer satisfaction.



Our Development Approach



Custom-Tailored Solutions

We design and implement bespoke telephony systems precisely aligned with each client's unique operational needs and business goals.



Community-Driven Software

We build flexible, budget-friendly solutions by specializing in open-source platforms such as Asterisk and Vicidial.



Full-Cycle Development

Our team handles every stage of development, from concept to deployment and also ongoing software support.

Implementation & Solution Delivery

Our initial step involves identifying the core challenges hindering a client. That insight directly informs how we configure essential systems like Asterisk and Vicidial.



Tailored System Architecture

We build custom Asterisk and Vicidial systems, setting them up to fit your team's exact way of working.



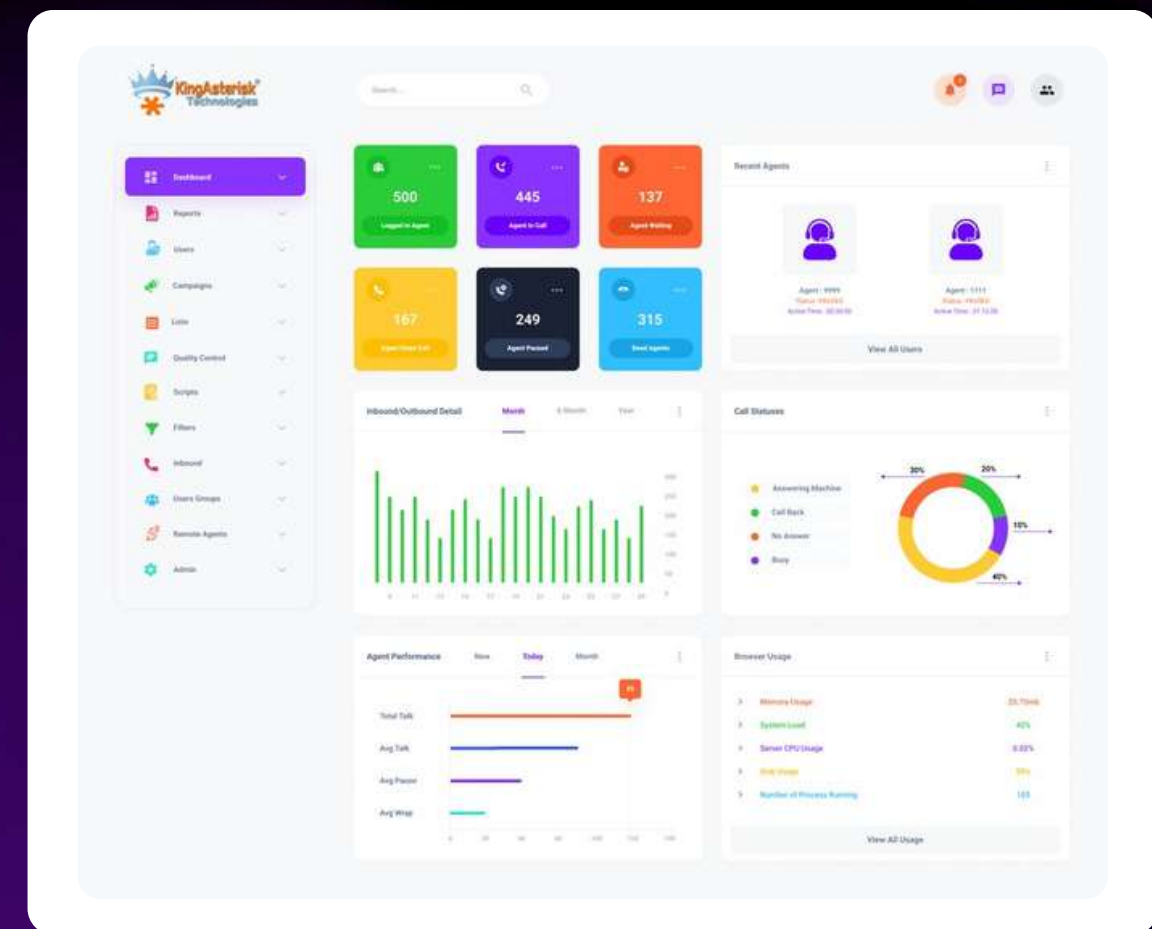
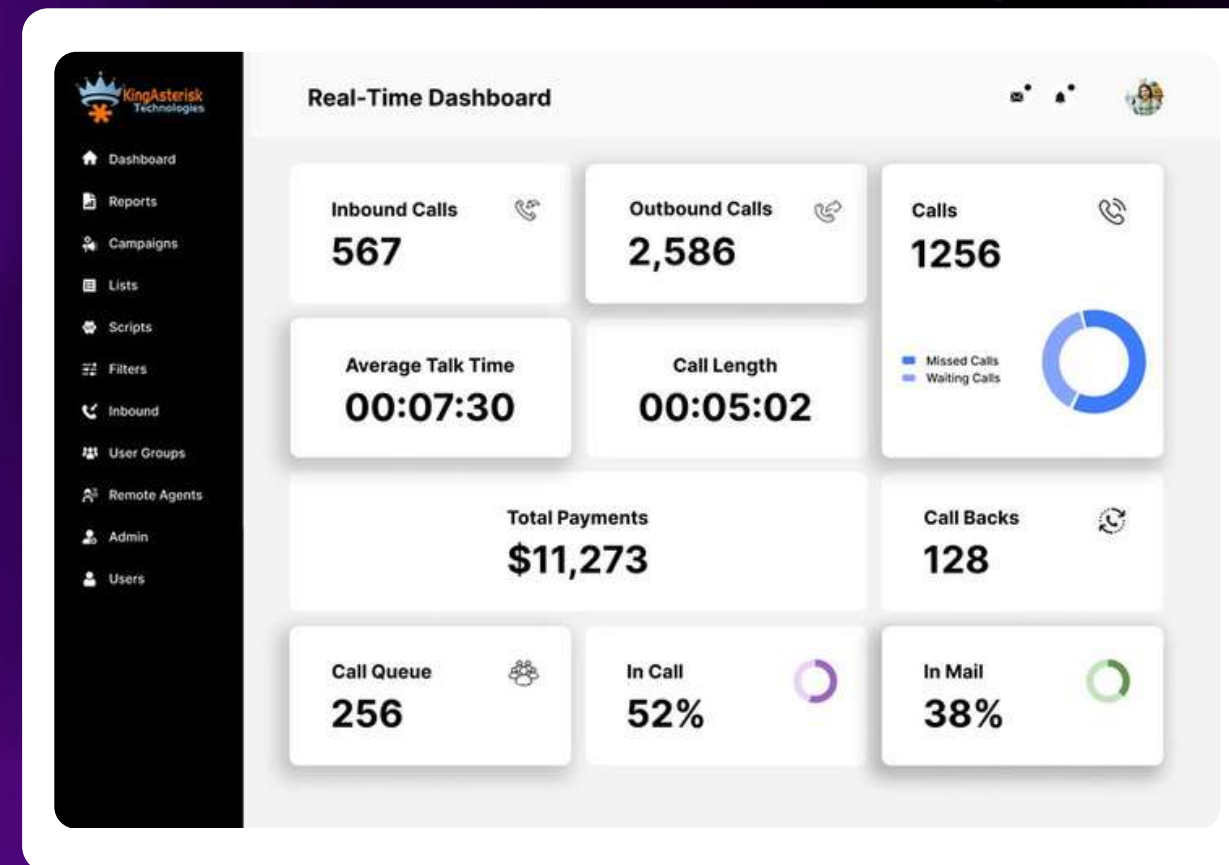
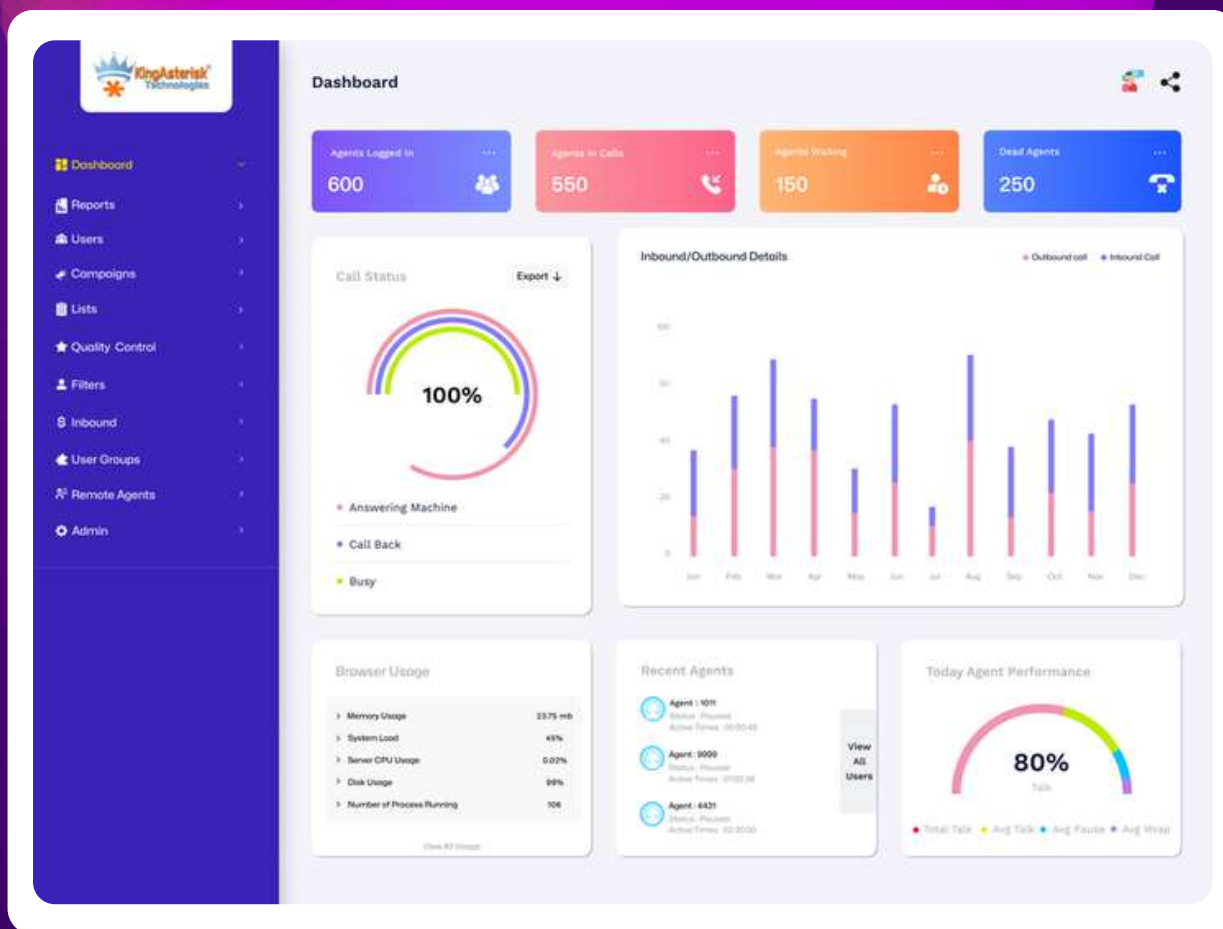
Integrated Feature Deployment

We integrate functionalities such as dialer types, IVR, and CRM connectivity for a unified communication platform.

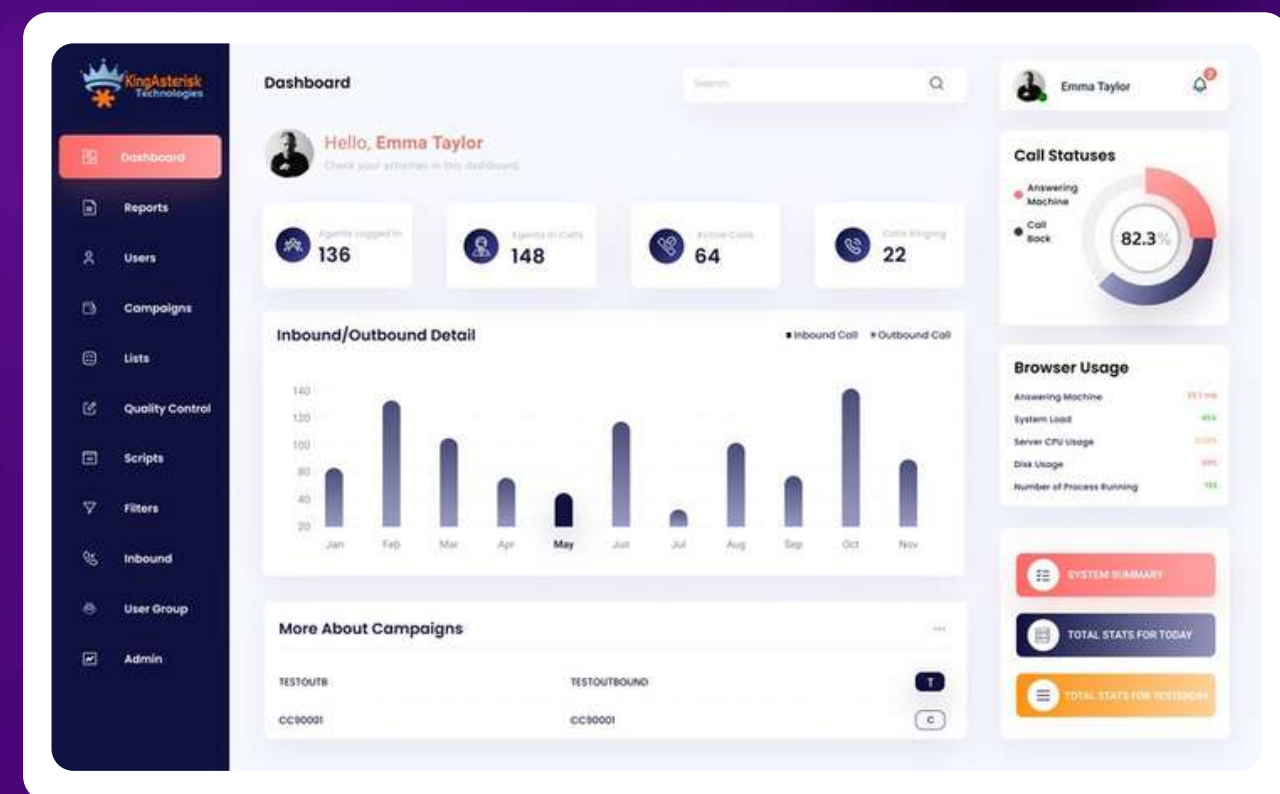
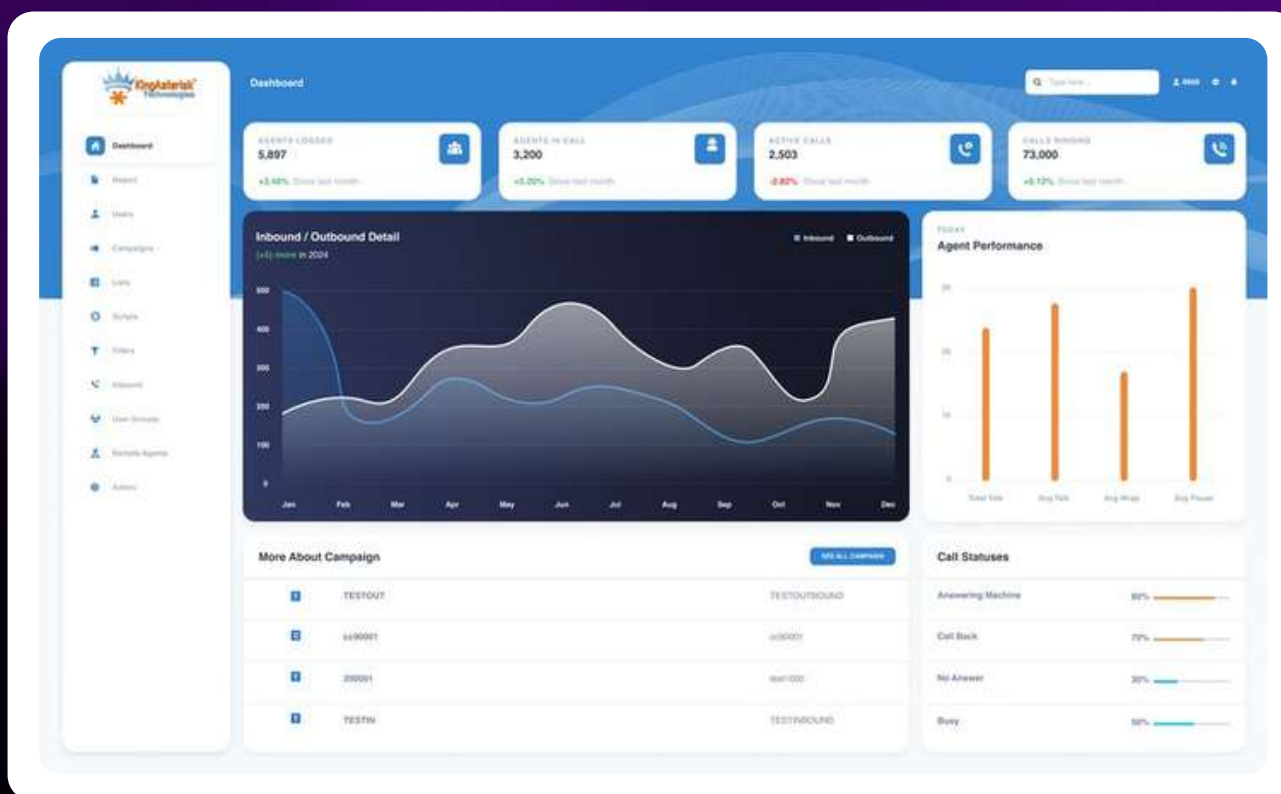


Your unique demands for peak performance and consistent reliability will be met, whether you opt for an on-site installation or a highly adaptable cloud-based system.





CUSTOM DIALER THEMES



Panel interface in Spanish showing call statistics and agent status. The interface includes sections for 'Llamadas por endogrupo', 'Llamadas por disposición', 'Llamadas por agente', and 'Registro de tiempo del agente'. It also displays a table of call statistics and a list of agents with their respective statuses.

SPANISH

Panel interface in Russian showing call statistics and agent status. The interface includes sections for 'Tableau de bord', 'Увертюра сессии', 'Праздний', 'Перерыв', 'МЕРТВЫЙ', and 'диспо'. It also displays a table of call statistics and a list of agents with their respective statuses.

RUSSIA

Panel interface in German showing call statistics and agent status. The interface includes sections for 'Verbundene Agenten', 'Berufungsaufträge', 'Verbundene Agenten', and 'Anrufe klingeln'. It also displays a table of call statistics and a list of agents with their respective statuses.

GERMAN

MULTILANGUAGE DIALER SOLUTION

Panel interface in Portuguese showing call statistics and agent status. The interface includes sections for 'Chamadas por Ingroup', 'Chamadas por disposição', 'Chamadas por agente', and 'Registro de horas do agente'. It also displays a table of call statistics and a list of agents with their respective statuses.

PORTUGUESE

Panel interface in Filipino showing call statistics and agent status. The interface includes sections for 'Lingguhang Aktibidad', 'Mga istatistika', 'Mga gumagamit', 'Mga kampanya', 'Mga listahan', 'Nangunguna', 'Blacklist', 'Mga Alituntunin', 'Mga filter', 'Mga koponan', 'Sa-Grupo', 'DID', and 'Menu ng Tawag'. It also displays a table of call statistics and a list of agents with their respective statuses.

FILIPINO

Panel interface in Malay showing call statistics and agent status. The interface includes sections for 'Tableau de bord', 'VENTES', 'Kadar Perhubungan', 'TAJUK DE CONVERSION', and 'Tempoh Menunggu'. It also displays a table of call statistics and a list of agents with their respective statuses.

MALAY

Why Choose KingAsterisk Technology?

No	Advantage	Solution
01	Specialized Expertise	14+ years in telephony
02	Built Just for You	Custom-built for your operations
03	International Footprint	75 countries, 24/7 expert support
04	Innovation & Reliability	The newest developments



Our Achievements

With over 14 years of extensive experience in the smart telephony domain, Kingasterisk Technology has built a formidable track record of success. Globally, our nimble team of seasoned experts has been key to completing more than 2130 projects. As a result of this outstanding work, we've gained the confidence of over 156 delighted clients in more than 75 countries.

Notably, our expertise has facilitated the successful establishment of over 900 state-of-the-art contact centers, solidifying our position as a leader in providing comprehensive and innovative communication solutions.

Ethics & Regulatory Compliance

"Cultivating faith through conscientious dialogue."

Our commitment at KingAsterisk runs deep when it comes to ethics and following all the rules for how we handle calls and your personal data. We've put strong safeguards in place for data security, getting permission for recordings, and managing Do Not Call requests.



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