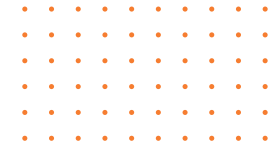


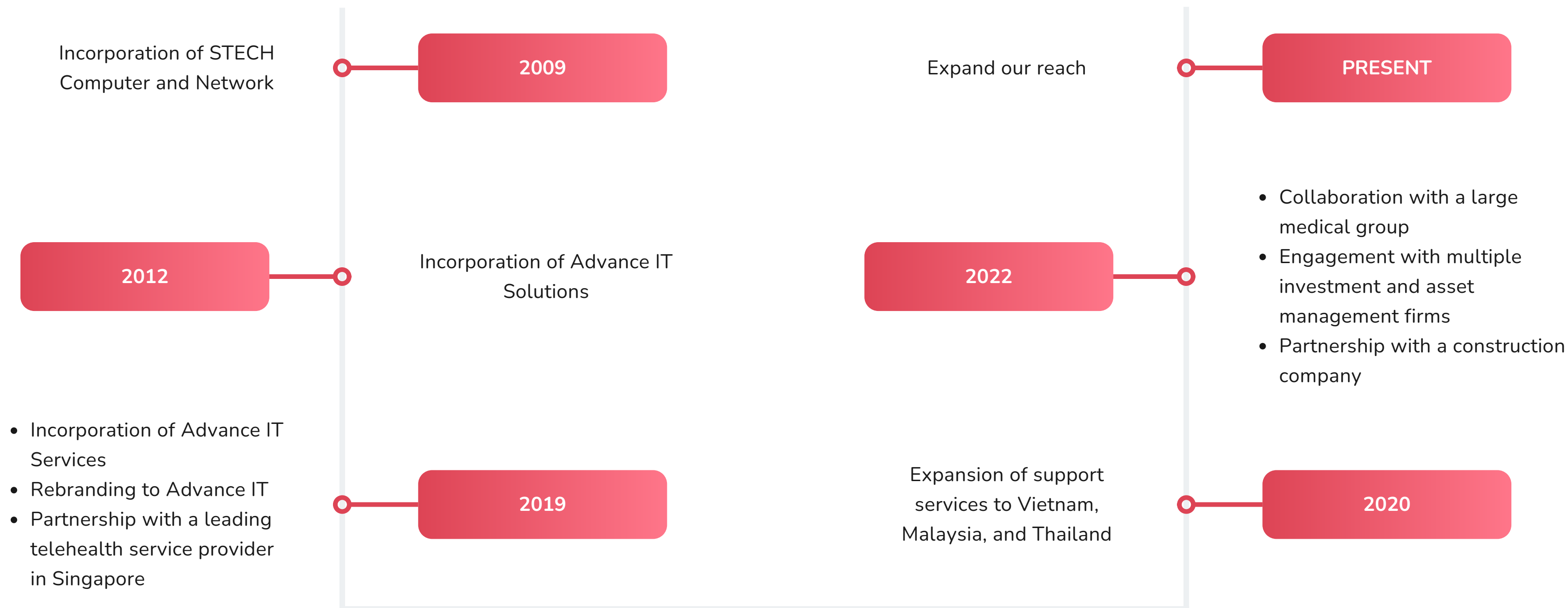
COMPANY PROFILE

Established in 2009, Advance IT provides managed IT services and support to SMEs and SMBs in many different industries, with tailored solutions that enhance productivity, security, and scalability.



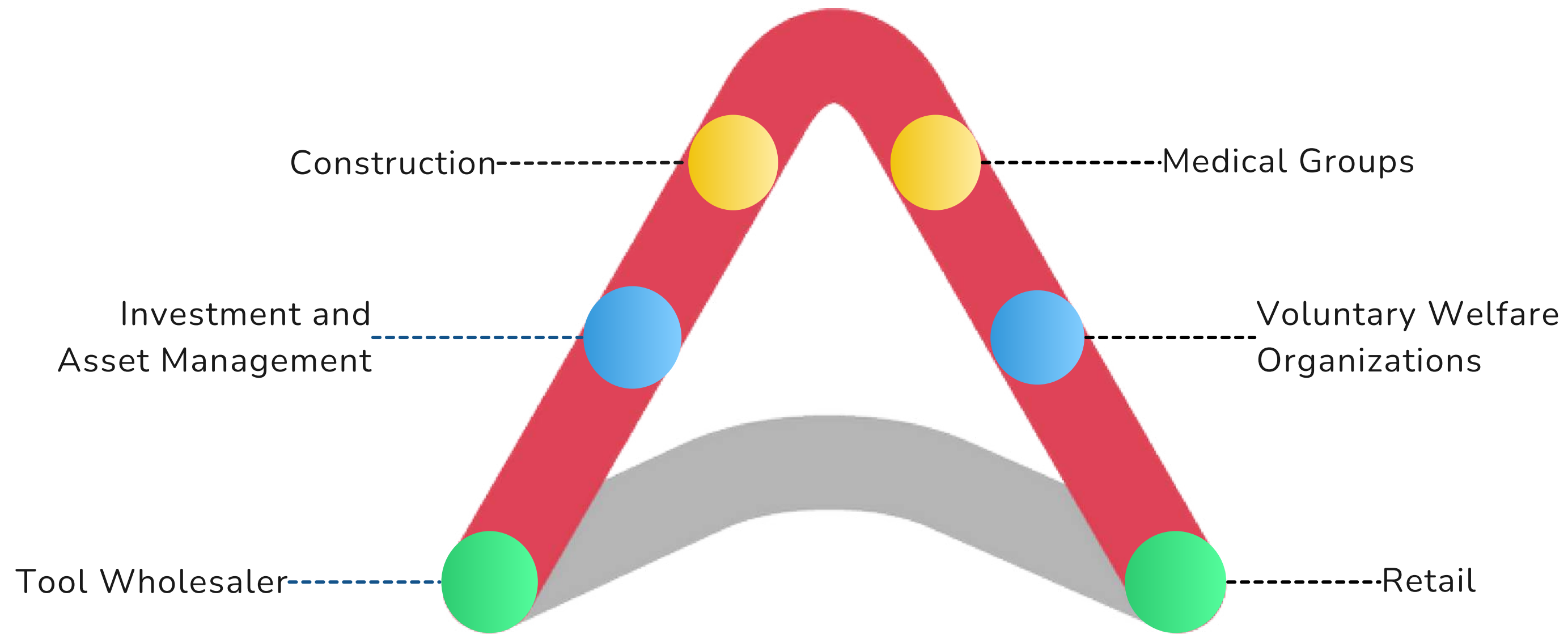


Our services are designed to adapt to each client's needs, providing flexible, cost-effective support that maximizes efficiency without the need for a full in-house IT team.



99.5% customer retention rate

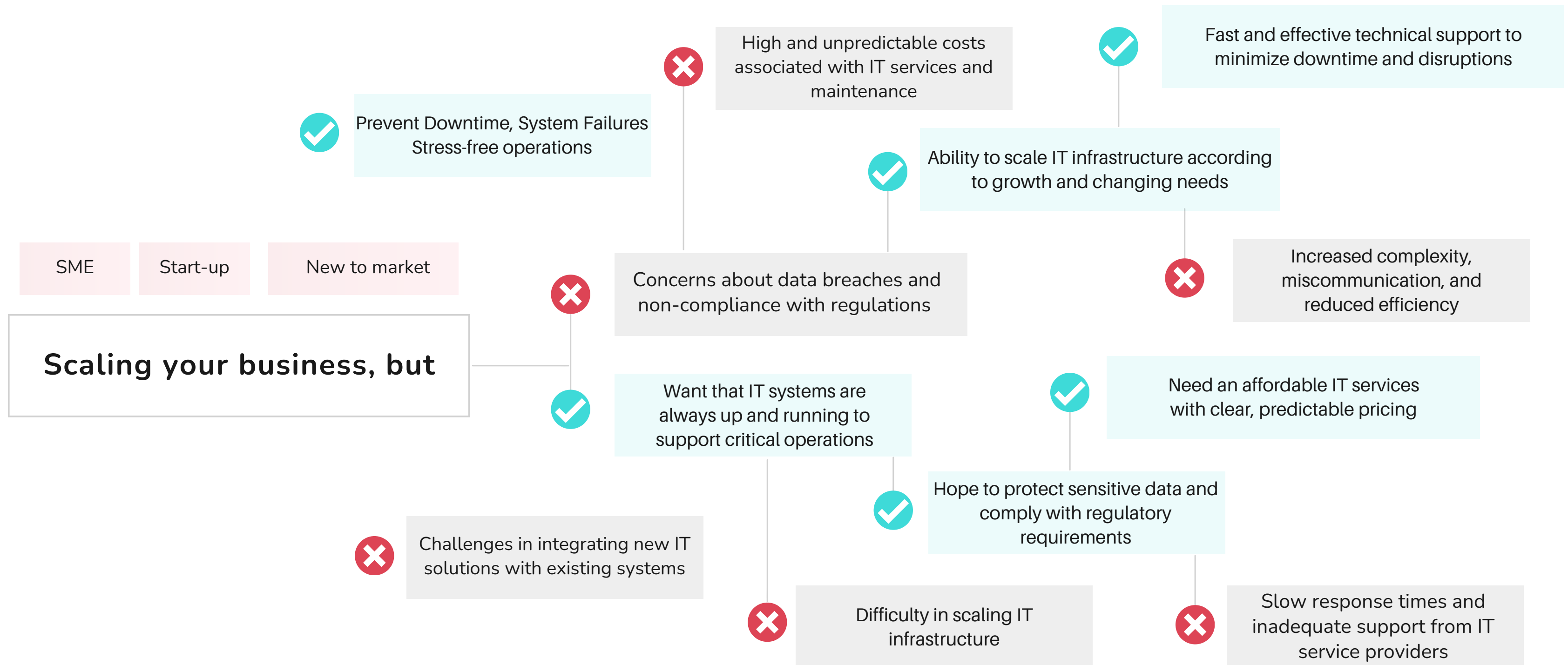
15 years of service - Times come and go, but our clients stay with us



Every client adds a unique piece to our story

With years of experience across diverse industries, we shape innovative IT solutions that drive success.

Come and stay with us, if you are



Our job is to ensure your IT systems always function smoothly

Let's Advance Your **Tech Operations**

Managed IT Services

Onsite IT Support
Helpdesk & Remote IT Support
Preventative Maintenance
IT Assets Management
Backup Management & Monitoring
Infrastructure as a Service
Data Recovery Service
IT Budgeting & System Refresh
On-going Consultation on using IT to improve productivity

Infrastructure

Operation Discussion & Planning
Project Budgeting
Cloud / On-Premise Infrastructure
Network Design & Implementation
IT Security
Surveillance Security

Technology Stack

Networking

HP, Ubiquiti, Fortinet, Ruckus

Remote Monitoring and Management

Atera, Freshping, Forticloud

Endpoint Protection

ESET, Kaspersky, Bitdefender, Sophos

Virtualization

Microsoft Hyper V, Azure, AWS

System Administration

Windows Servers

Backup Solutions

Acronis Cyber Backup

Ticket System

Freshdesk

Remote Support

Teamviewer, Splashtop, Anydesk

Storage

Synology

Productivity

Microsoft and office 365

Administration

On premise and Cloud, Microsoft 365, Google Workspace

Let's Advance Your **Tech Department**

IT Services

Managed IT

- Unlimited onsite IT support
- As required preventative maintenance
- Assist in budgeting and system refreshes
- On-going consultation and advice on using IT to improve productivity

IT Services

Ad-hoc

- Minimum 2-hours charge. Starting from client premises. Subsequent 1 hourly charge
- 1-hour transportation charge per visit for location that are not accessible via mass rapid transit



We provide support for a wide range of IT products

- Microsoft Windows Operating Systems
- Switches
- Routers
- Wireless Access Points
- Firewalls
- UPS Systems
- Physical Servers
- Storage Solutions
- Hypervisor Hosts
- Virtual Machine Instances
- Converged Systems

Achieve Top Cybersecurity Certifications for Singaporean Companies

The Cyber Trust Mark is a cybersecurity certification designed for larger or more digitalized organizations that have moved beyond basic cyber hygiene. With a deep understanding of CSA's requirements, Advance IT offers tailored services to help organizations achieve and maintain Cyber Trust Mark certification.



Enhanced Reputation

Shows clients and partners your commitment to cybersecurity, fostering trust and credibility.

Competitive Advantage

Differentiates your organization in the marketplace as a leader in cybersecurity practices.

Alignment with International Standards

Provides a pathway to international cybersecurity standards, such as ISO/IEC 27001.

Risk Mitigation

Strengthens your organization's defenses against cyber threats.

IDEAL FOR

Businesses operating in Singapore seeking a government-endorsed cybersecurity certification.

The Cyber Trust Mark is a significant certification for organizations in Singapore seeking to demonstrate robust cybersecurity practices. Achieving the Cyber Trust Mark is a significant milestone for Singaporean enterprises aiming to fortify their cybersecurity posture.

For more information: [Central Singapore Agency](#)

We bring certified expertise to your business

- **Certified CyberSafe Implementor** – Recognizing our proven ability to implement robust cybersecurity frameworks tailored to your needs.
- **Certified CSRO (Cyber Security Risk Officer)** – Demonstrating our capability to manage and mitigate complex cybersecurity risks, ensuring your organization is well-prepared for evolving threats.

Let's Advance Your **Company Security**

Next Generation **High Definition IP CCTV Surveillance System Package**. Inclusive of hardware installation, camera cabling, camera mounting, location planning, software installation and mobile app configuration. **12-month** carry-in hardware warranty excluding labor services.

Surveillance

4 Camera System

- 4 x 2 Megapixel IP Dome/Bullet Camera
- 1 x 4 Port POE Network Video Recorder
- 1 x 3 Terabyte Surveillance Grade Hard Disk

Surveillance

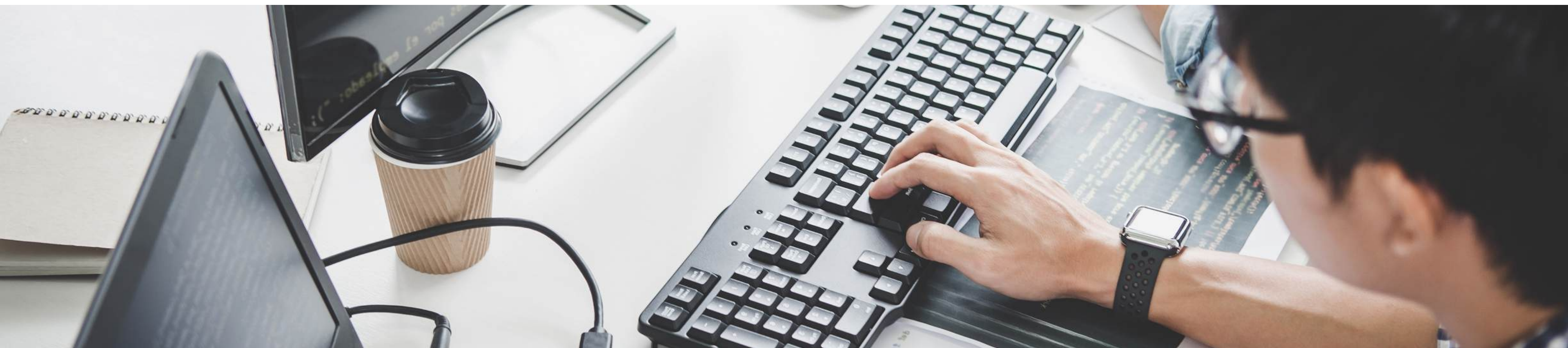
8 Camera System

- 8 x 2 Megapixel IP Dome/Bullet Camera
- 1 x 8 Port POE Network Video Recorder
- 1 x 6 Terabyte Surveillance Grade Hard Disk

Surveillance

16 Camera System

- 16 x 2 Megapixel IP Dome/Bullet Camera
- 1 x 16 Port POE Network Video Recorder
- 1 x 12 Terabyte Surveillance Grade Hard Disk



Just a few steps to connect us, **IT's** simple



Client

FREE CONSULTATION

Advance IT



Describe needs, wants, company situation
Send us via phone, email, or website contact form

Initial Contact and Inquiry

Responds **within 24 hours**, gather basic information and understand the client's need

Discuss your current IT infrastructure, challenges, and specific needs

Assessment and Consultation

Collect detailed information about the your systems, software, hardware, security needs, and any specific issues you are facing

Review Advance IT customized IT support solution for you

Proposal and Agreement

Present a detailed proposal outlining the scope of work, services offered, pricing, and terms of engagement.

OUR JOURNEY STARTS

Onboarding and Implementation

Send out comprehensive onboarding plan, Implement System Integration, Initial Setup

You can contact support through multiple channels as needed.

Service Delivery and Support

Proactive Monitoring, Continuously provide access to a help desk for troubleshooting, Scheduled Maintenance

Reporting, Review and Optimization

Conduct periodic reviews, Identify opportunities for optimizing the client's IT infrastructure, Strategic Planning



Proven Expertise

Advance IT has a solid track record of delivering high-quality IT support since its inception in 2009.



Specialized Focus

Over 15 years of establishment with a strong focus on IT support. Unlike other companies that spread their resources thin, we maintain a laser focus on IT support.



Reliable and Efficient

The number tells its own. We don't need marketing as **99.5% of our clients trust us in long-term** to keep their systems running smoothly and efficiently.



Transparent Pricing

You will receive clear, upfront costs with no hidden fees, ensuring you know exactly what you are paying for and can budget effectively.

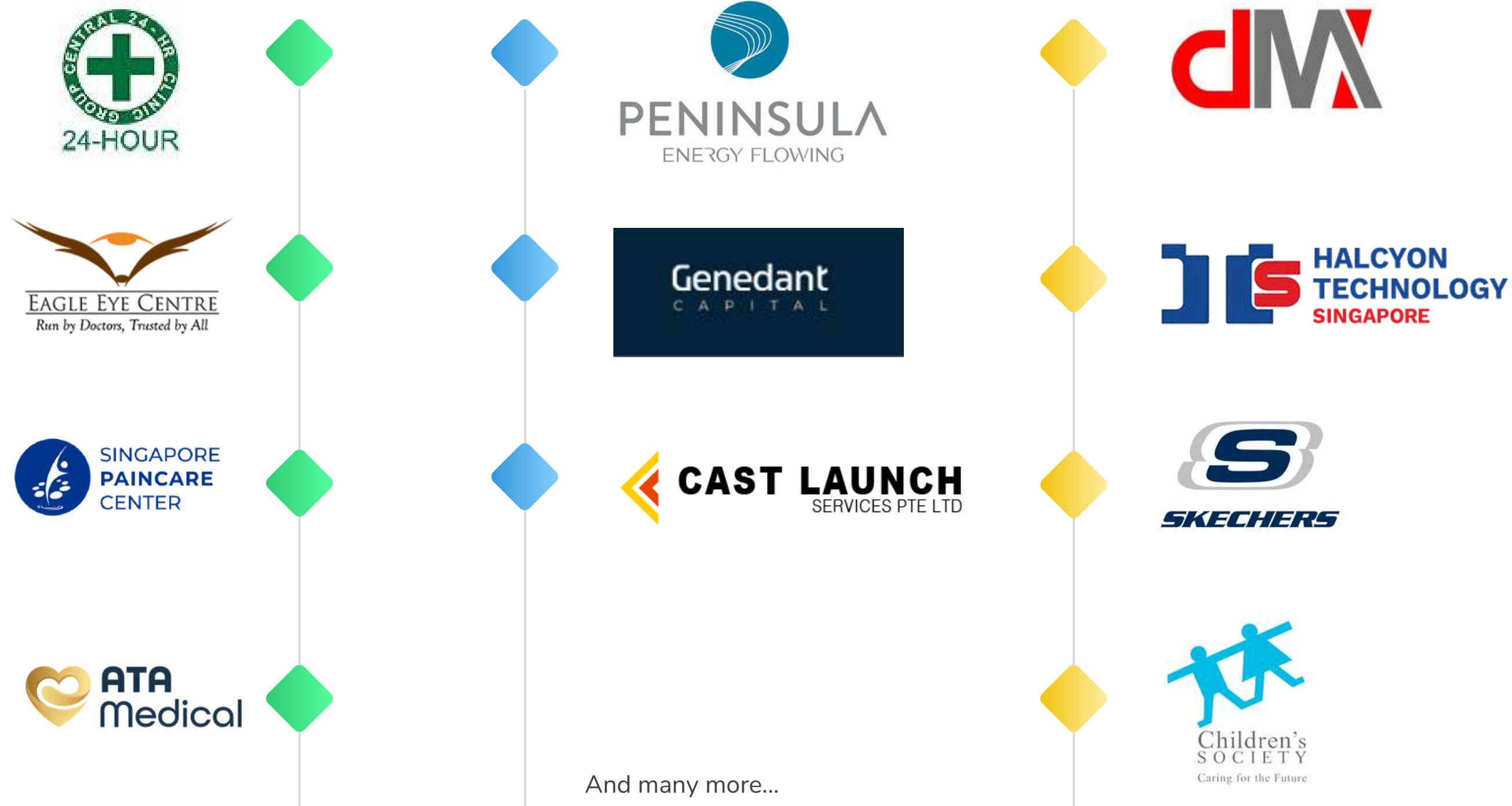


No-Nonsense Approach

We don't run around in the play yard like other companies. Our approach is straightforward and results-driven.

**Why we are
the good
choice for
your business**

15 years +
without
Marketing,
but we
already have...



CHOOSE US TO REDUCE THE IT
OPERATION COSTS
THAT'S HOW GOOD WE ARE

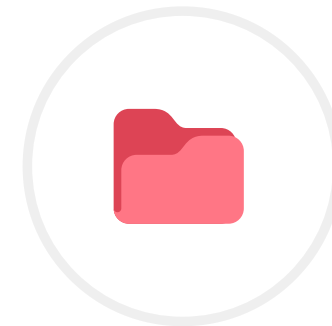
Now we expand more to see how we can help your business internal operation

**LET'S HAVE A
5 MINS CHAT**



OUR OFFICE

8 Burn Road #11-11 Trivex Singapore 369977



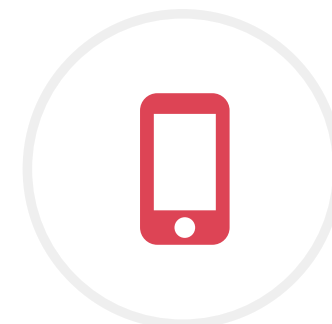
MORE INFORMATION

www.advanceit.sg



SEND US YOUR NEEDS

enquiry@advanceit.sg



CALL US

+65 6592 8458