

Unlocking Revenue Clarity **for Physician-Owned Outpatient Practices**

Supporting independent clinics nationwide with structured billing operations, transparent performance metrics, and predictable financial outcomes.

→ www.expertmedicalbilling.co



Who We Are

Expert Medical Billing is a boutique Revenue Cycle Management company founded by Dr. Tarek Shahbandar, a double board-certified Physician with 20 years of practice ownership.

“When I began my Pain Management practice in Merrillville Indiana, I soon realized that in-house billing was costly and inefficient for my practice. I quickly switched to a billing company recommended by a peer.

Years later and after trying and failing with many billing companies, Jacqui Bork and I decided to build our own end-to-end Revenue Cycle Management company that dedicates a team of experts to each client. After increasing our own clean claim rate to 98%, my practice revenue shot up and I was able to spend more time, money and energy on patient experience and care.

Even if you are skeptical about working with us, I highly recommend that you book a free consultation to learn more about how we can help you.”

Our Team



The Founder
Dr. Tarek Shahbandar

Dr. Tarek Shahbandar is a double board-certified physician and seasoned healthcare entrepreneur with over 20 years of experience in practice ownership and management. Drawing from his extensive clinical and operational expertise, Dr. Shahbandar has an acute understanding of the back-office challenges medical providers face daily. His passion lies in addressing these inefficiencies to create innovative solutions that enhance practice performance, streamline operations, and improve patient outcomes.



Director of Operations
Jacqueline Bork

Jacqueline Bork is a seasoned healthcare leader with a robust track record in optimizing operations and driving growth in the medical billing space. Her expertise lies in building efficient, scalable solutions that enhance financial performance for healthcare providers, leveraging deep industry knowledge and a strategic approach to innovation. With nearly 10 years of experience in Practice Management, Jacqui is passionate about

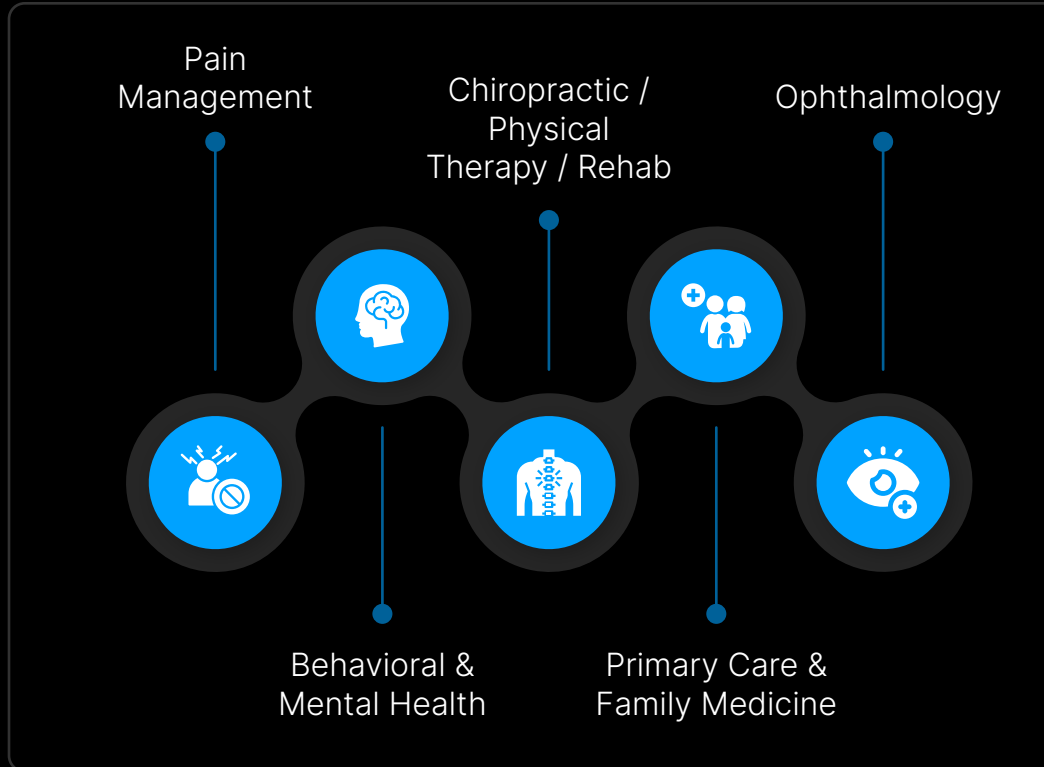


Head of Growth
Kareem Shahbandar

Kareem Shahbandar is an entrepreneurial leader with a strong background in business development, healthcare operations, and investment strategy. With expertise in scaling multiple startups and optimizing processes, he focuses on driving growth and creating innovative solutions that deliver measurable results.

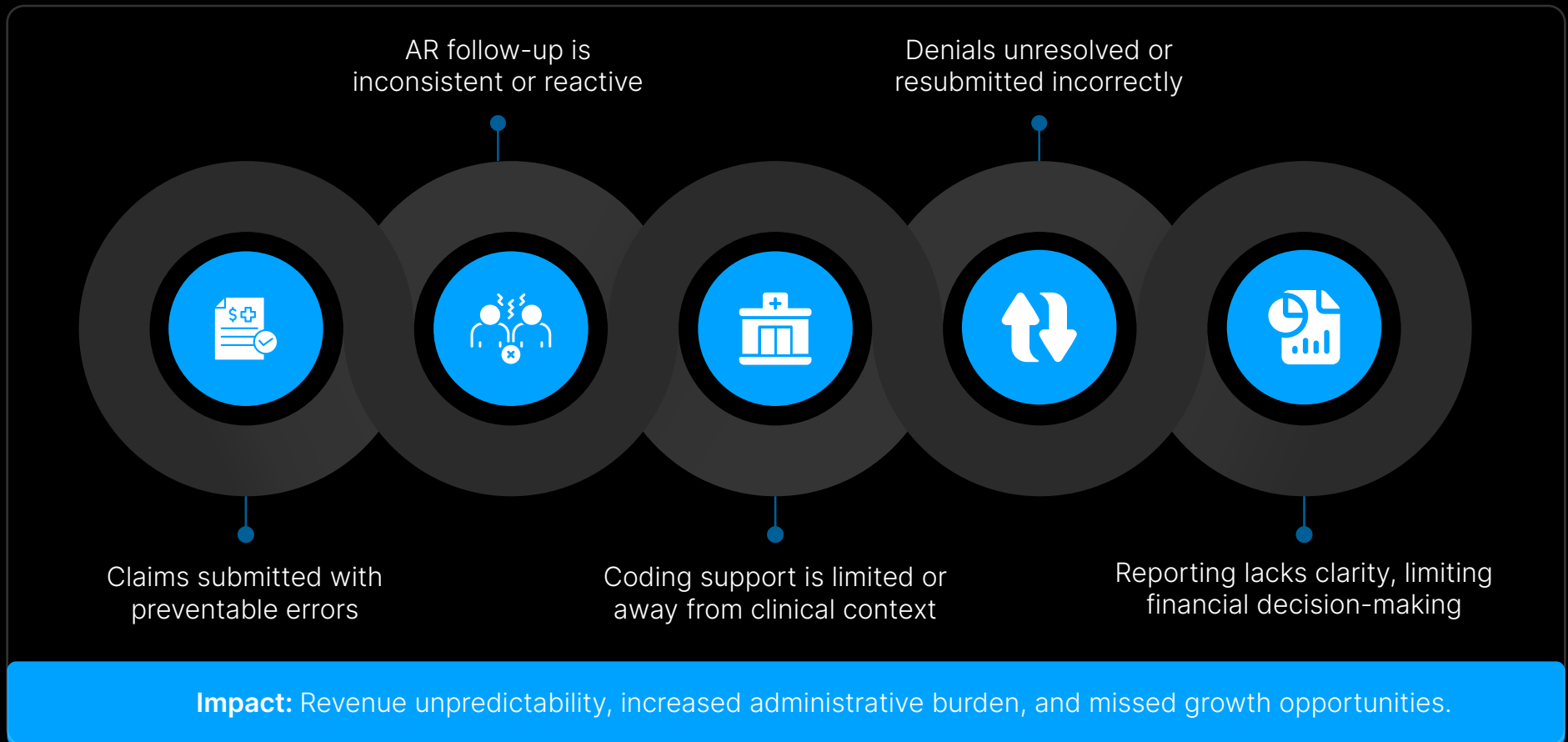
Our National Reach & Specialty Focus

We serve outpatient practices across the United States. With experience in 120+ EHR/EMR systems, we integrate seamlessly into your existing workflow and act as an extension of your team.



The Operational Challenge

Many outpatient practices face avoidable revenue leakage not from clinical missteps, but from operational gaps:



Our Solution: End-to-End RCM Built for You

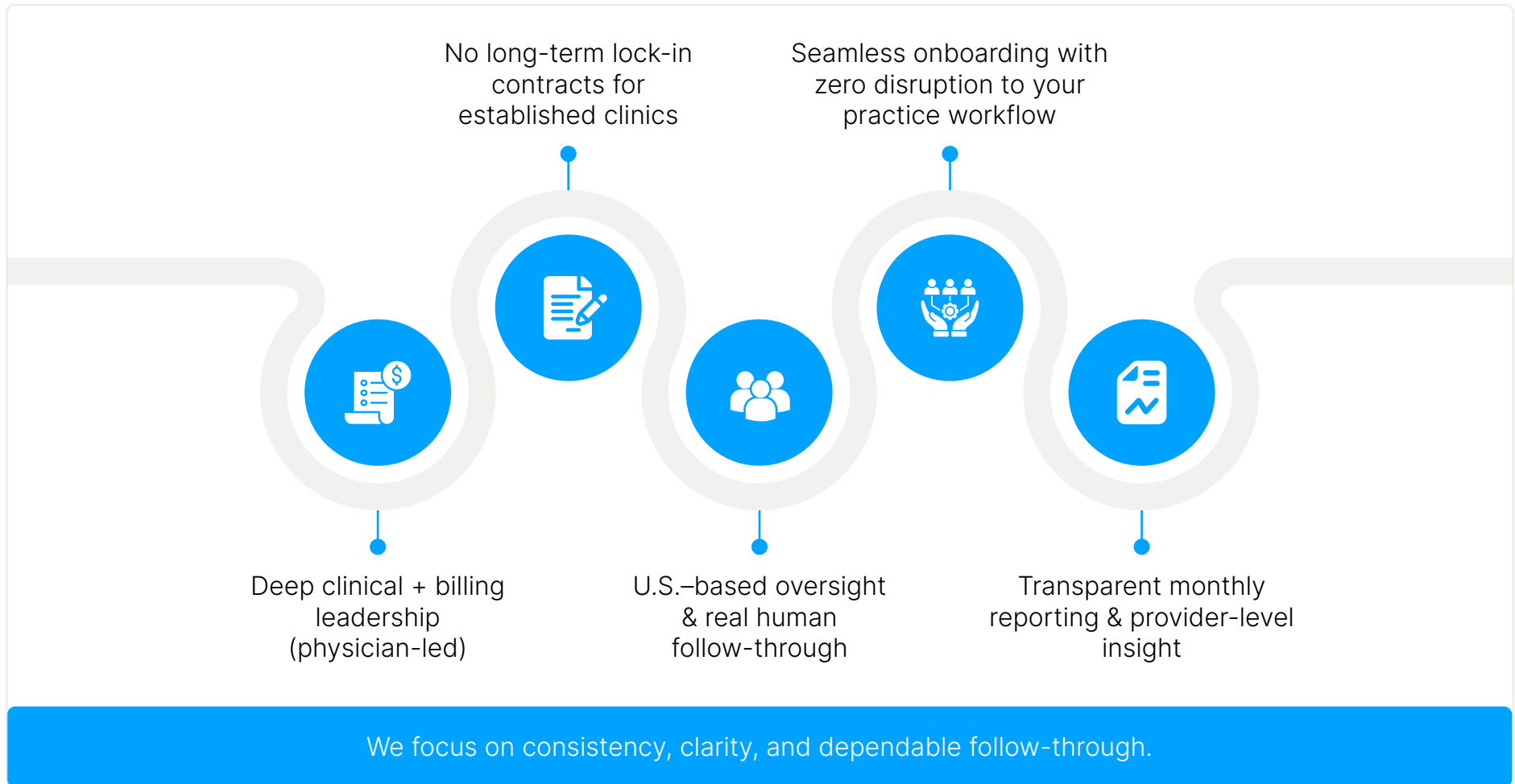


RCM Component	Outcome
Eligibility & Benefits Verification	Reduced upfront claim rejections
Charge Entry + Coding Support	Accurate, compliant submissions
Claim Scrubbing & Submission	Higher first-pass claim acceptance
Denial Management & Appeals	Faster resolution and fewer rejections
AR Follow-Up & Collections	Lower AR aging and more predictable revenue
Monthly Reporting & KPI Reviews	Financial clarity, provider-level insight

Result: A disciplined, scalable billing process delivering steady, reliable collections and measurable AR improvement.



Why Clients Choose EMB



Results & Impact

Within 60–120 days our partners begin to see measurable improvements:

Higher net collections per visit



Cleaner claims with fewer resubmissions



Significant reduction in AR > 90 days



More predictable monthly financial performance



These outcomes stem from specialty-aligned billing teams, standardized workflows and data-driven operational discipline.



Case Study: Behavioral Health Clinic (6 Providers)



Challenges Before EMB:

- > AR > 90 days growing rapidly
- > High volume of denials
- > Limited visibility into collection trends



Outcomes After EMB Partnership:

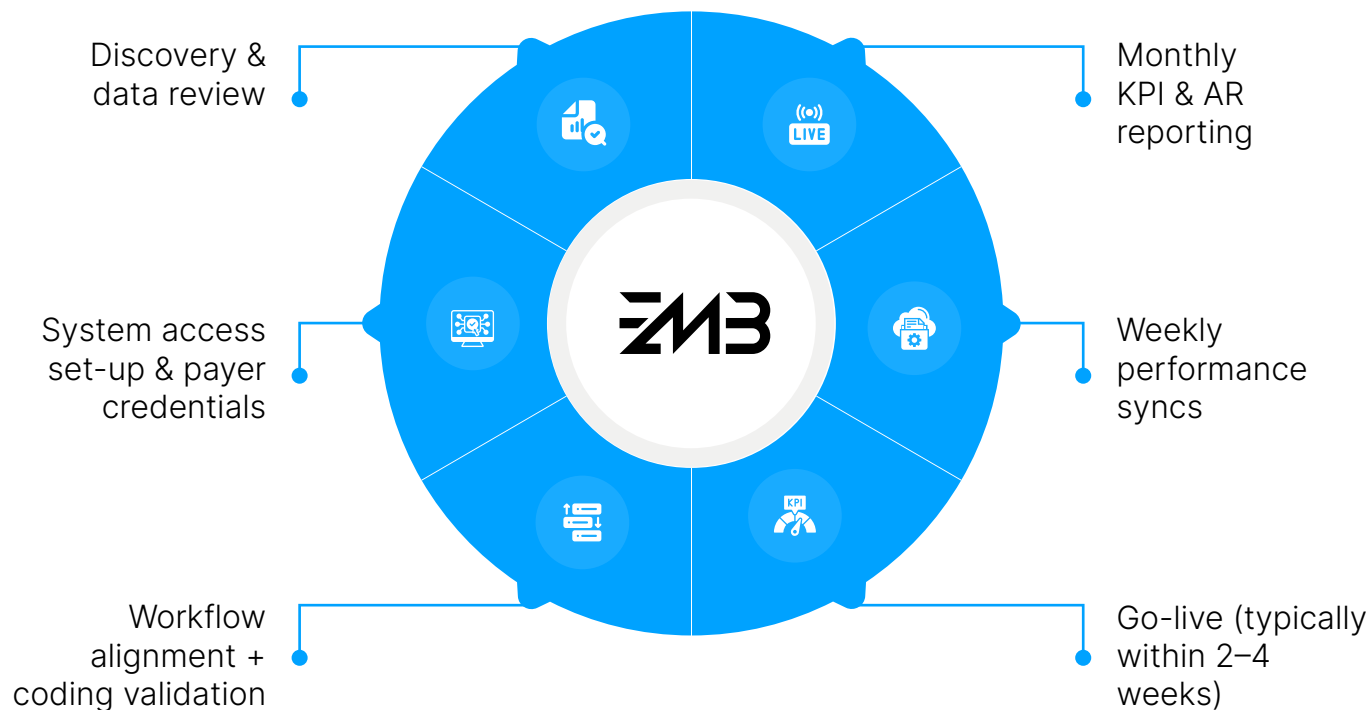
- > 60 % reduction in AR > 90 days
- > More consistent reimbursements across all providers
- > Clear month-end reporting with actionable insights



**“We now understand our numbers and
feel in control of our revenue cycle.”**

How We Onboard & Partner

Our process is structured, collaborative and purpose-built to maintain clinic momentum:



Our approach ensures a non-disruptive transition into better billing operations.

Reporting & Visibility

With EMB you get structured, actionable reporting that supports operational and strategic decisions:



Monthly collection performance reviews



AR aging by payer and provider



Denial trend analysis & resolution road-map



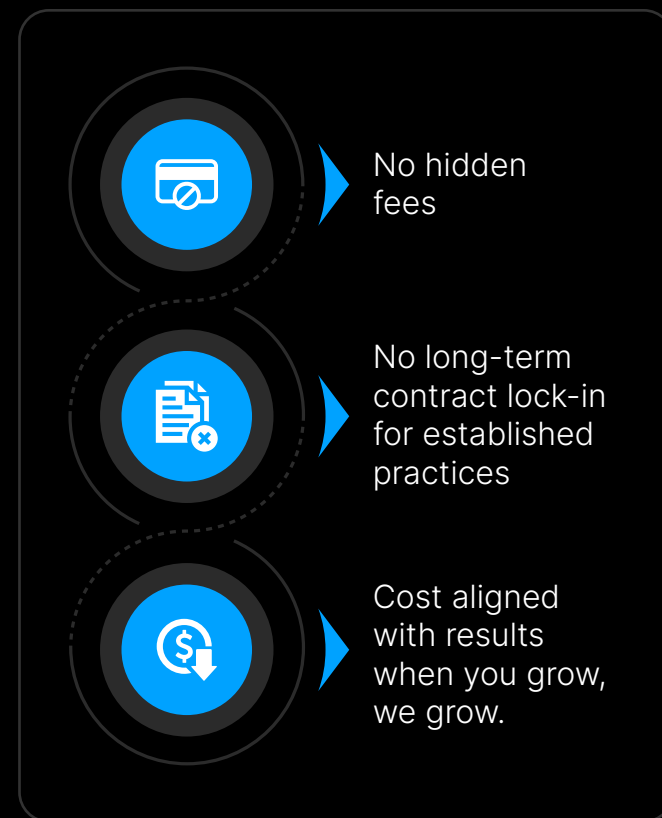
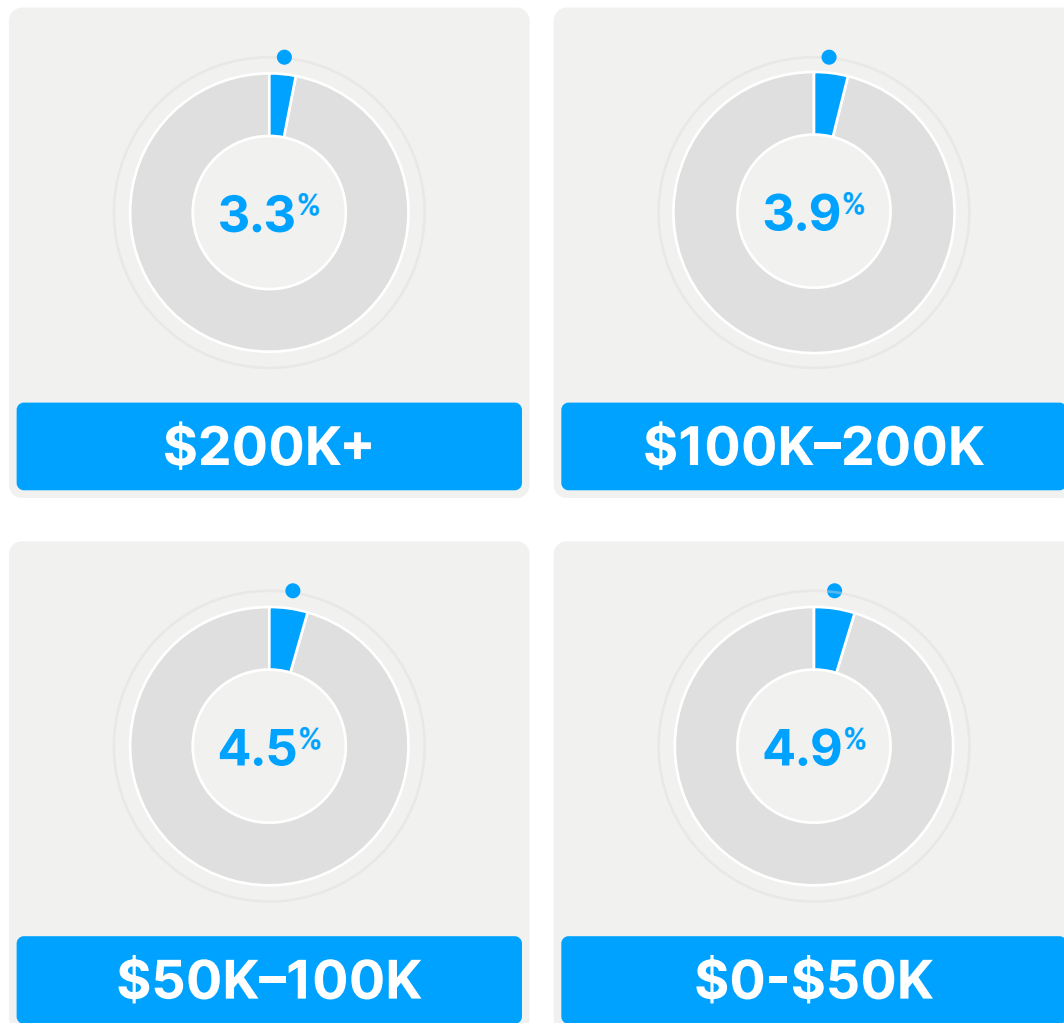
Forecasting insight for your future revenue planning

We turn your financial data into knowledge, clarity and confidence.



Pricing

Simple • Transparent • Volume-Based



Let's Connect

Request a Free Revenue & AR Performance Assessment

We'll review:



Your AR
ageing
patterns



Denial causes
and resubmission
trends



Payer
reimbursement
velocity



Workflow
efficiency
gaps

Get in Touch



708 412-6694

info@expertmedicalbilling.co

www.expertmedicalbilling.co

433 N Capitol Ave. Suite 100, #145
Indianapolis, IN 46204



We look forward to partnering with your practice and
unlocking its full revenue potential.